

Important

Go to “Settings” > “Network and Internet” > “SIMs” to switch from your mobile phone carrier’s SIM card to trifa’s eSIM. We recommend to turn your mobile phone SIM to OFF (Step ①) before departure.

Switching line to trifa eSIM

- ① Tap on your mobile phone carrier’s SIM:
 - > Switch “Mobile Data” & “Roaming” to OFF
 - > Switch “Use SIM” to OFF
 - ② Enable Airplane Mode
 - ③ Upon arrival at your destination, disable Airplane Mode
 - ④ Tap on trifa eSIM:
 - > Switch “Use SIM” to ON
 - > Switch “Mobile Data” & “Roaming” to ON
- * To avoid roaming fee from your mobile phone carrier, carefully follow the instruction above.
- * This instruction is based on Google Pixel device.
trifa eSIM may have different name on your mobile phone (ex. “Connect” “Play” “1010” “eSIM”) We strongly suggest to change trifa eSIM name to avoid confusion especially if you have more than two SIM installed (ex. “trifa_Europe_5GB”)
- * You may need manually configure Access Point Names to use trifa eSIM. Please refer to our FAQ for more information.

Please feel free to contact our 24/7 Live Chat Support if you have any concerns or questions.

[Live Chat Support: Open trifa app > Account > Chat Support](#)